

# Brookville

PEDIATRIC + INTERNAL MEDICINE

Dear Patients,

Exciting updates are under way at Brookville Pediatric & Internal Medicine to better serve you! On Monday, December 5th, we will begin transitioning to a new electronic health record called PCC (Physician's Computer Company).

This new software will help our team be more efficient, supporting our ability to deliver exceptional care and service. In addition, PCC will support these new and improved systems: patient portal, payment website, and appointment notification system!

We are committed to remaining available for appointments while our team acclimates to the new software though a change of this magnitude will be challenging. During the conversion, there may be slightly longer wait times on the phones and at the front desk as our staff navigates our new system. We appreciate your patience as we move forward with this extensive undertaking.

Thank you for your support as we continue to enhance our services!

Sincerely,

The Doctors and Staff at Brookville Pediatric & Internal Medicine